

Huawei eKitEngine AP362E Wireless Access Point Datasheet



AX3000 Dual-Band Ultra-High-Speed Wi-Fi 6 Settled AP

Make SME Network Easier and Smarter



Product Overview

Huawei eKitEngine AP362E is an indoor access point (AP) in compliance with the Wi-Fi 6 (802.11ax) standard. It provides services simultaneously on the 2.4 GHz (2x2 MIMO) and 5 GHz (2x2 MIMO) frequency bands, delivering a data rate of up to 2.975 Gbps.

The product adopts a round design with a diameter of 180 mm, which is better blended with the decoration style. The AP supports multiple installation modes, such as wall or ceiling mounting, with simple installation steps; metal mounting brackets are durable and resistant to deformation. It is suitable for indoor coverage scenarios such as small- and medium-sized enterprises (SMEs), budget chain hotels, commercial stores, and primary and secondary schools.

You can use the EasyWeb or wireless access controller (WAC) to locally deploy and manage APs, or use the HUAWEI eKit App & SNC platform to remotely manage and maintain APs. In this way, network projects can be handed over or managed together, simplifying network O&M.

Feature Description

Wi-Fi 6 (802.11ax) Standard

• As the Wi-Fi 6 standard defined in IEEE 802.11, 802.11ax improves the user access capacity and bandwidth in high-density access scenarios, reducing service latency and enhancing user experience.

• Multi-user multiple-input multiple-output (MU-MIMO) on both the 2.4 GHz and 5 GHz frequency bands, allowing an AP to transmit data to and receive data from multiple stations (STAs) simultaneously and multiplying the utilization of radio spectrum resources.

1024-quadrature amplitude modulation (QAM), improving data transmission efficiency by 25% compared with 802.11ac (256-QAM).

MU-MIMO

The AP supports MU-MIMO and supports a maximum of four spatial streams (two on the 2.4 GHz frequency band and two on the 5 GHz frequency band). The MU-MIMO technology enables an AP to send data to multiple STAs simultaneously, which doubles the radio spectrum resource usage, increases the number of access users and bandwidth, and improves user experience in multi-user access scenarios.

High-Speed Dual-Band Access

The AP supports 160 MHz frequency bandwidth, which increases the number of available data subcarriers and expands transmission channels. In addition, the AP adopts 1024-QAM and MU-MIMO to achieve a rate of up to 0.575 Gbps on the 2.4 GHz band and 2.4 Gbps on the 5 GHz band, meaning up to 2.975 Gbps for the device.

Smart Antenna

The dual-band smart antenna array technology and intelligent switchover algorithm enable the AP to intelligently sense the application environment and access density, achieving accurate Wi-Fi coverage and interference suppression. They together provide the optimal coverage direction and signal quality for each access STA, and offer seamless and smooth wireless network experience to users.

Wired and Wireless Security Guarantee

To ensure data security, this AP integrates wired and wireless security functions and provides comprehensive security protection.

Authentication and encryption for wireless access

The AP supports WEP, WPA/WPA2-PSK, WPA3-SAE, WPA/WPA2-PPSK, and WPA/WPA3-802.1X authentication/encryption modes to ensure the security of wireless networks. The authentication mechanism is used to authenticate user identities so that only authorized users can access network resources. The encryption mechanism is used to encrypt data transmitted over wireless links to ensure that data can only be received and parsed by authorized users.

Authentication and encryption for wired access

The AP access control mechanism ensures that only authorized users can access the AP. Control and provisioning of wireless access point (CAPWAP) link protection and Datagram Transport Layer Security (DTLS) encryption provide security guarantee and improve data transmission security between the AP and WAC.

Automatic Radio Calibration

Automatic radio calibration allows the AP to collect signal strength, channel, and other parameters of surrounding APs and generate an AP topology according to the collected data. Based on interference from surrounding environments and their loads, the AP automatically adjusts its transmit power and working channel to make the network operate at the optimal performance. In this way, network reliability and user experience are improved.

Cloud Management

The AP supports cloud-based management. It provides various authentication functions, such as PSK and Portal authentication, without the need of a WAC or an authentication server. This greatly simplifies networking and reduces CAPEX. In addition, the AP can be deployed on the Huawei SNC platform to implement cloud-based network planning, deployment, inspection, and O&M.

Deployment and O&M Through HUAWEI eKit App

The HUAWEI eKit App supports Wi-Fi-based deployment and barcode scanning–based deployment. After the deployment is complete, you can perform more project maintenance operations on the HUAWEI eKit App.

Wi-Fi-based deployment

• Quick deployment mode: You can use a mobile phone to connect to the management Wi-Fi network of an AP to deploy a network project. In this way, devices can automatically go onboarded and be remotely managed on the HUAWEI eKit App.

Barcode scanning-based deployment

• Another deployment mode: Use a mobile phone to scan the serial number (SN) of the device chassis and synchronize the device information to HUAWEI eKit to implement device onboarding management.

Product Features

Fat/Fit AP Mode

Item	Description
WLAN features	Compliance with IEEE 802.11ax and compatibility with IEEE 802.11a/b/g/n/ac/ac Wave 2
	Maximum ratio combining (MRC)
	Space time block code (STBC)
	Cyclic delay diversity (CDD)/Cyclic shift diversity (CSD)
	Beamforming
	MU-MIMO
	Compliance with 1024-QAM and compatibility with 256-QAM/64-QAM/16-QAM/8-QAM/QPSK/BPSK
	802.11 dynamic frequency selection (DFS)
	Short GI in 20 MHz, 40 MHz, 80 MHz, and 160 MHz modes
	Wi-Fi Multimedia (WMM)
	WLAN channel management and channel rate adjustment
	NOTE
	For detailed management channels, see Country Code & Channel Compliance Table.
	Separate service set identifier (SSID) hiding configuration for each AP, supporting Chinese SSIDs
	Unscheduled automatic power save delivery (U-APSD)
	Control and Provisioning of Wireless Access Points (CAPWAP) in Fit AP mode
	Extended service set (ESS) in Fit AP mode
	802.11k and 802.11v smart roaming
	802.11r fast roaming
Network features	Compliance with IEEE 802.3ab

Item	Description				
	Auto-negotiation of the rate and duplex mode				
	SSID-based VLAN assignment				
	Management channel of the AP's uplink port in tagged or untagged mode DHCP client, obtaining IP addresses through DHCP STA isolation in the same VLAN				
	IPv4/IPv6 access control list (ACL)				
	Link layer discovery protocol (LLDP)				
	Uninterrupted service forwarding upon CAPWAP tunnel disconnection in Fit AP mode				
	Unified authentication on the WAC in Fit AP mode				
	Network address translation (NAT) in Fat AP mode				
QoS features	WMM parameter management for each radio				
	Queue mapping and scheduling				
	User-based bandwidth limiting				
	Adaptive bandwidth management (automatic bandwidth adjustment based on the user quantity and radio environment) for user experience improvement				
	Airtime scheduling				
Security features	Open system authentication				
	WEP authentication and encryption using a 64-bit, 128-bit, 152-bit, or 192-bit encryption key				
	WPA2-PSK authentication and encryption				
	WPA2-802.1X authentication and encryption				
	WPA3-SAE authentication and encryption				
	WPA3-802.1X authentication and encryption				
	WPA-WPA2/WPA2-WPA3 hybrid authentication				
	WPA2-PPSK authentication and encryption in Fit AP mode				
	802.1X authentication, MAC address authentication, Portal authentication, etc.				
	DHCP snooping				
	Dynamic ARP inspection (DAI)				
	IP Source Guard (IPSG)				
	802.11w Protected Management Frames (PMF)				
	DTLS encryption				
Maintenance	Unified management and maintenance on the WAC in Fit AP mode				
features	Automatic login, automatic configuration loading, and plug-and-play (PnP) in Fit AP mode				
	Automatic batch upgrade in Fit AP mode				
	Telnet and STelnet using SSHv2				
	SFTP using SSHv2				
	Web system-based AP management and login through HTTP or HTTPS in Fat AP mode				
	Real-time configuration monitoring and fast fault locating using the NMS				
	SNMPv1/v2/v3 in Fat AP mode				
	System status alarm				
	Network Time Protocol (NTP) in Fat AP mode				

Cloud Management Mode

Item	Description
WLAN features	Compliance with IEEE 802.11a/b/g/n/ac/ac Wave 2/ax
	Maximum ratio combining (MRC)
	Space time block code (STBC)
	Cyclic delay diversity (CDD)/Cyclic shift diversity (CSD)
	Beamforming
	MU-MIMO
	Compliance with 1024-QAM and compatibility with 256-QAM/64-QAM/16-QAM/8-QAM/QPSK/BPSK
	802.11 dynamic frequency selection (DFS)
	Short GI in 20 MHz, 40 MHz, 80MHz and 160 MHz modes
	Priority mapping and scheduling in compliance with Wi-Fi Multimedia (WMM)
	WLAN channel management and channel rate adjustment
	NOTE
	For detailed management channels, see Country Code & Channel Compliance Table.
	Automatic channel scanning and interference avoidance
	Service set identifier (SSID) hiding
	Unscheduled automatic power save delivery (U-APSD)
	802.11k and 802.11v smart roaming
	802.11r fast roaming
Network features	Compliance with IEEE 802.3ab
	Auto-negotiation of the rate and duplex mode
	SSID-based VLAN assignment
	DHCP client, obtaining IP addresses through DHCP
	STA isolation in the same VLAN
	Access control list (ACL)
	Unified authentication on the cloud management platform
	Network address translation (NAT)
QoS features	Priority mapping and scheduling in compliance with WMM
	WMM parameter management for each radio
	Queue mapping and scheduling
	User-based bandwidth limiting
	Airtime scheduling
Security features	Open system authentication
	WEP authentication and encryption using a 64-bit, 128-bit, 152-bit, or 192-bit encryption key
	WPA2-PSK authentication and encryption
	WPA2-802.1X authentication and encryption
	WPA3-SAE authentication and encryption
	WPA3-802.1X authentication and encryption
	WPA-WPA2/WPA2-WPA3 hybrid authentication
	802.1X authentication, MAC address authentication, Portal authentication, etc.
	DHCP snooping
	Dynamic ARP inspection (DAI)
	IP Source Guard (IPSG)

Item	Description
Maintenance features	Unified management and maintenance on the cloud management platform Batch upgrade
	Telnet and STelnet using SSHv2
	SFTP using SSHv2
	Web-based NMS, and login through HTTP or HTTPS
	Real-time configuration monitoring and fast fault locating using the NMS
	System status alarm
	Network Time Protocol (NTP)

Product Specifications

Item		Description	
Technical specifications	Dimensions (diameter x height)	Ф180 mm x 35 mm	
	Weight	0.45 kg	
	Port	1 x 10M/100M/GE electrical port NOTE The GE electrical port supports PoE IN.	
	LED indicator	Indicates the power-on, startup, running, alarm, and fault states of the system.	
Power specifications	Power input	PoE power supply: in compliance with IEEE 802.3af	
	Maximum power consumption	 9.4 W NOTE The actual maximum power consumption depends on local laws and regulations. 	
Environmental specifications	Operating temperature	0°C to 40°C (From 1800 m to 5000 m, the maximum temperature of the device decreases by 1°C for every 300 m increase in altitude.)	
	Storage temperature	-40°C to +70°C	
	Operating humidity	5% to 95% (non-condensing)	
	Altitude	–60 m to +5000 m	
	Atmospheric pressure	53 kPa to 106 kPa	
Radio specifications	Antenna type	Built-in smart antennas	
	Antenna gain	 2.4 GHz: 4 dBi 5 GHz: 5 dBi NOTE The preceding gain is the peak gain of a single antenna. Equivalent antenna gain after all 2.4 GHz or 5 GHz antennas are combined: 2 dBi for 2.4 GHz and 3 dBi for 5 GHz. 	
	Maximum quantity of SSIDs	16	
	Maximum number of access STAs	128	

Item		Description
		NOTE The actual number of users varies according to the environment.
	Maximum transmit power	 2.4 GHz: 23 dBm (combined power) 5 GHz: 23 dBm (combined power) NOTE The actual transmit power varies according to local laws and regulations.
	Power adjustment increment	1 dBm

Standards Compliance

Item	Description			
Safety standards		 UL 62368-1 EN 62368-1 IEC 62368-1 SCA 62368-1 	• GB 4943.1	
Radio standards	• ETSI EN 300 328	• ETSI EN 301 893	• AS/NZS 4268	
EMC standards	 EN 301 489-1 EN 301 489-17 EN 60601-1-2 EN 55024 EN 55032 EN 55035 	 GB 9254 GB 17625.1 GB 17625.2 AS/NZS CISPR32 CISPR 24 CISPR 32 CISPR 35 	 IEC/EN61000-4-2 IEC/EN 61000-4-3 IEC/EN 61000-4-4 IEC/EN 61000-4-5 IEC/EN61000-4-6 ICES-003 	
IEEE standards	 IEEE 802.11a/b/g IEEE 802.11n IEEE 802.11ac IEEE 802.11ax 	 IEEE 802.11h IEEE 802.11d IEEE 802.11e IEEE 802.11k 	 IEEE 802.11v IEEE 802.11w IEEE 802.11r 	
Security standards	 802.11i, Wi-Fi Protected Access (WPA), WPA2, WPA2-Enterprise, WPA2-PSK, WPA3, WAPI 802.1X Advanced Encryption Standards (AES), Temporal Key Integrity Protocol (TKIP), WEP, Open EAP Type(s) 			
EMF standards	• EN 62311	• EN 50385		
RoHS standards	 Directive 2002/95/EC & 2011/65/EU 	• (EU) 2015/863		
Reach standards	Regulation 1907/2006/EC			
WEEE standards	• Directive 2002/96/EC & 2012/19/EU			

Antennas Pattern



2.4GHz (Horizontal)



2.4GHz (Vertical)



5GHz (Horizontal)



5GHz (Vertical)

Typical Networking



More Information

For more information about Huawei eKitEngine WLAN products, visit https://ekit.huawei.com/ or contact Huawei's local sales office.

Alternatively, you can contact us through one of the following methods:

- 1. Global service hotline: http://e.huawei.com/en/service-hotline
- 2. Enterprise technical support website: http://support.huawei.com/enterprise/
- 3. Service email address for enterprise users: support_e@huawei.com

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